



Borough of Chambersburg

*A full service municipality in Franklin County
celebrating over 65 years of consumer owned natural gas service
over 120 years of community electric and a
regional wastewater, water, and municipal solid waste utility*

DRINKING WATER WARNING - BOIL YOUR WATER BEFORE USING

HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE ALGUIEN LO
TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

The Borough of Chambersburg Water System May be at Increased Risk from Microbial Contamination.

The Borough of Chambersburg routinely monitors the conditions in the distribution system. On Monday, October 5, 2026 there was a loss of positive water pressure **due to the emergency repair of a water main**. A loss of positive water pressure is an indicator of the potential existence of conditions that could allow contaminants to enter the distribution system through back-flow by back-pressure or back-siphonage. As a result, there is an increased chance that the water may contain disease-causing organisms.

Who is affected?

Customers and users served by the Borough of Chambersburg Water System on **Heintzelman Avenue** (between N. Franklin Street and Grandview Avenue) and **Glen Street** (Residences: 374, 377, 380, 386, 388, 394).

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and let it cool before using; or use bottled water. You should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth, and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What happened? A leak was detected on the water main which required emergency repair.

What is being done? Chambersburg water utility will be isolating the water main and replacing a section in order to perform the repair.

We will inform you in writing, via another written notice when all corrective actions have been completed and when you no longer need to boil your water. Typically, this advisory will be in effect for approximately 48 hours.

For more information, please contact: **Travis Amsley** of the Borough of Chambersburg, at **(717) 261 6580**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

In sharing or posting of this Advisory with others, please ensure that other parties are affected by the issue – the Borough of Chambersburg has the ability to limit the affected service population by isolating portions of its main – as listed in the “Who is affected?” portion of this advisory.

This notice is being sent to you by the Borough of Chambersburg Water/Sewer Department.

PWS ID#: 7280005

Date distributed: Monday, October 5, 2026

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